

THE WHITBY HIGH SCHOOL

GUIDE TO POST RESULTS SERVICES – GCSE

If you are unhappy with your mark, you may have your exam script reviewed. Please discuss the options available to you on results day with your subject teacher or the Head of Department.

Candidates should be aware that reviews might result in the **lowering** of a grade. The costs for this service are indicated on the table below.

Fees and a consent form must be submitted prior to the request being processed.

GCSE RESULT ENQUIRY FEES 2017-18

Services	Notes	AQA	Edexcel	OCR	WJEC
Service 1 - clerical check Deadline – 14th September	Fee per candidate per paper/unit	£8.05	£11.60	£16.90	£11
Service 2 - post results review of marking. Deadline – 14th September	Fee per candidate per paper/unit	£37.55	£39.50	£47	£36
ATS - original script Remark is not available with this option. Deadline – 21st Sept	Fee per candidate per paper/unit	£14.35	Free	£11.75	£11*

* A free service for access to certain scripts is available through Pearson's Access to Script self-service portal

What services are available after results have been released?

Service 1 (Clerical re-check)

This is a re-check of all clerical procedures leading to the issue of a result. This service will include the following checks:

- that all parts of the script have been marked;
- the totalling of marks;
- the recording of marks.

The outcome of the re-check will be reported along with a statement of the total marks awarded for each unit, or component, included in the enquiry.

Service 2 (Review of marking)

This is a post-results review of the original marking to ensure that the agreed mark scheme has been applied correctly. It is not a re-marking of the candidate's script.

The awarding body will have trained its reviewers to conduct reviews of marking accurately and consistently. Reviewers will not re-mark the script.

This service will include:

- the clerical re-checks detailed in Service 1
- a review of marking as described above.

Candidates should be aware that a review of marking might result in the lowering of a grade.

Access to Scripts (ATS)

Centres may request:

- copies of scripts to support reviews of marking which will be provided to centres no later than 6 September 2018; and/or
- copies of scripts to support teaching and learning.